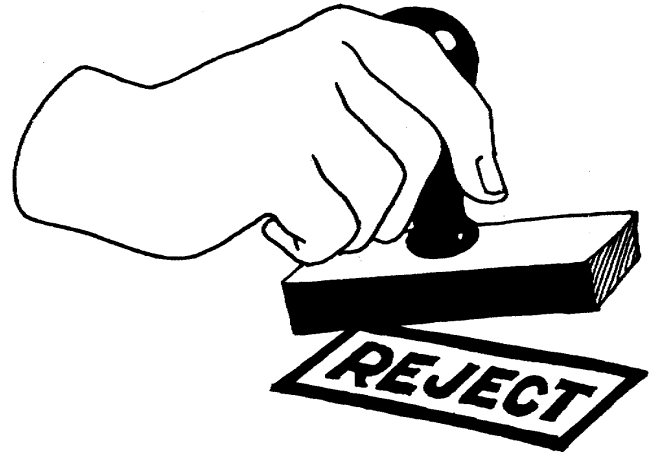


# PHOTOS



## Did you know that bad photos are the most common reason for rejecting applications?

Photo requirements for United States passports are different from those for Australian passports. You need to make sure your photos comply with Australian standards – not those of the United States. Below is a summary of the most important features for Australian passport photos, if any of the requirements are not met then your photos will be rejected:

### ACCEPTABLE

- ✓ Photo dimensions: at least 45mm high x 35 mm wide (do NOT trim photos if bigger)
- ✓ Head size: 32 mm to 36 mm (1¼" to 13/8") from top of head (**not hair**) to bottom of chin
- ✓ Neutral expression, **mouth closed**
- ✓ Good lighting, no shadows behind head or on face
- ✓ Face front on to camera
- ✓ Eyes looking directly at camera
- ✓ Plain, light-coloured background
- ✓ High resolution, good quality paper

### NOT ACCEPTABLE

- × Shadows behind head
- × Red eye
- × Background not plain
- × Photograph size too small
- × Head size too big or too small
- × Flash reflections on glasses or tinted glasses
- × Glasses frames covering eyes
- × Eyes looking away from the camera
- × Face not front on to the camera
- × Mouth open, unnatural expression
- × Ink marks or indentations
- × Grainy, pixelated or blurry images

For more information on photo requirements, read the instructions on the application form. You can also go to [www.passports.gov.au](http://www.passports.gov.au) or call the Australian overseas post where you are lodging your application.

Remember, just because the photo store tells you that your photos are acceptable for United States passports, it does not mean they comply with Australian standards. Check your photos carefully to make sure they comply in order to avoid delays.



**Not all diagrams on the application form are to scale. Measure your photos separately to ensure they are the correct size.**


## PHOTO GUIDE CARD

The photo card provides you with a quick reference tool to take with you when you are getting your passport photos taken. Alternatively, you may use it to assess the photographs that you already have.

## HOW TO USE THE PHOTO CARD

Hold the card against the middle of your face in the photograph. Start the measurement from the crown (where the top of your head is). If your chin falls between the min (32mm) and max (36mm) marks then the size of your face is acceptable. The crown is defined as where the top of the head/skull would be if it were visible.

If all other requirements listed on the application form, these help sheets, and the photo card are met then your photographs are acceptable. **If any of the requirements are not met then your photo will be rejected which will result in delays in processing your application.**

 Cut out to use

Australian Passport Photograph Checklist

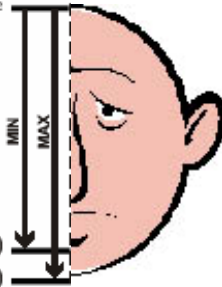
- Size of photograph is at least 45mm high x 35mm wide (do not cut to size)
- Plain, light-coloured background
- Neutral expression on face with mouth closed
- No shadows behind head or on face
- No red eye or flash reflection on glasses
- Good lighting
- Eyes looking directly at camera
- Natural skin tones
- High resolution, good quality paper
- Photo is clear and not grainy

Photograph Size Guide

Start measurement at the crown of head here

Measure the image of the face from the top of the head (**not the hair**) to the bottom of the chin. This measurement should be no smaller than 32mm and no larger than 36mm.

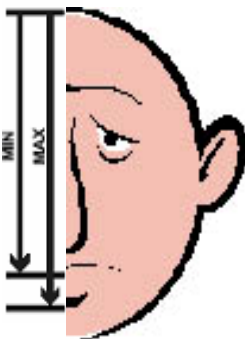
32mm = (1 ¼ inches)  
36mm = (1 ⅝ inches)



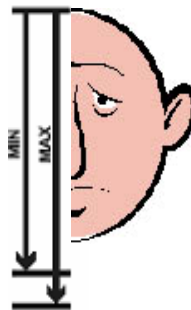
Be sure to check the scale of the card to ensure that it has printed correctly. Either measure the min/max on the card or measure the length of the box below to ensure these pages have printed at the correct size. If the box below measures 1 inch then all three pages should have printed at the correct size, including the card.



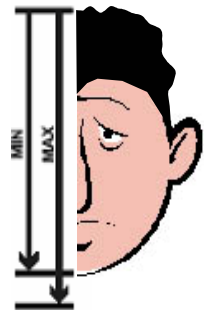
The three examples below illustrate photos that would fail when measured against the size guide provided on the card.



This photo is too big. The chin of the face clearly extends past the MAX mark. It would be rejected when your application is received.



This photo is too small. The chin does not make it to the MIN mark. It would be rejected when your application is received.



This photo is too small. The top of the hair is not the crown of head. The face is the same size as the image to the left and it would be rejected when your application is received.



#### Australian Passport Photograph Checklist

- Size of photograph is at least 45mm high x 35mm wide (do not cut to size)
- Plain, light-coloured background
- Neutral expression on face with mouth closed
- No shadows behind head or on face
- No red eye or flash reflection on glasses
- Good lighting
- Eyes looking directly at camera
- Natural skin tones
- High resolution, good quality paper
- Photo is clear and not grainy

#### Photograph Size Guide

Start measurement at the crown of head here

Measure the image of the face from the top of the head **(not the hair)** to the bottom of the chin.

This measurement should be no smaller than 32mm and no larger than 36mm.



**32mm = (1 1/4 inches)**

**36mm = (1 3/8 inches)**